

Ready2Go Furniture Product Warranty

READY2GO
FURNITURE

PLATINUM WARRANTY

REAL CHAIR

All Ready 2 Go products are durable for long-term performance and value. Ready 2 Go promises the original purchaser, at our option, to repair or replace any of the said product or component thereof, subject to normal commercial use that is defective in material or workmanship for the time period offered on the product from date of purchase. For full warranty conditions please refer to the details below.

Subject to any express or implied statutory requirement, Ready 2 Go offers the following warranty: Ready 2 Go conditionally warrants its products to be free from defects in materials and workmanship for the time period offered on the product under normal 40 hour/ 5 day weekly usage, commencing from the date of invoice. Ready 2 Go at its discretion undertakes to replace or repair (at its option) any component found to be faulty in material or workmanship (subject to the provisions below) within the warranty period offered on the product. All inspections, repairs or replacements will be carried out at Ready 2 Go's premises. After inspection, Ready 2 Go will repair or replace (at its option) any part or product covered by this warranty at no cost to the client.

THIS WARRANTY ONLY APPLIES TO:

- The original purchaser and is non-transferable.
- Faulty materials and/ or workmanship in the product.
- Products sold and used within Australia.

THIS WARRANTY DOES NOT APPLY TO:

- Damage arising from abnormal use.
- Normal wear and tear, which is to be expected over the course of ownership.
- Damage incurred during transit.
- Modifications or attachments that are not approved by Ready 2 Go.
- Products used for rental or hire purposes.
- Upholstery coverings (these are covered only by supplier warranty; Ready 2 Go will not be liable for recovering costs associated with faulty coverings).
- Castors (These are covered under warranty for a period of 12 months)
- Any indirect or consequential loss.

THIS WARRANTY SHALL BE NULL AND VOID IF:

- The product has been abused, damaged or modified after delivery.
- The original product ID/care label (showing date of manufacture) has been damaged, altered or removed.
- The fault or the defect is caused by the user weight exceeding the weight rating of the chair.

Ready2Go Furniture Care and Maintenance

REAL CHAIR

All maintenance and repair work must be carried out by an authorized Ready 2 Go representative or repair agent. All costs associated with the return of the product to Ready 2 Go are to be borne by the purchaser and the product must be returned via the original dealer accompanied by proof and date of purchase.

24 HOUR USE

Normal commercial usage for seating is defined as the equivalent of a single shift, forty (40) hour work week. To the extent that a product has been used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner (unless the product is specifically rated for 24 hour use).

For goods not manufactured by Ready 2 Go, the warranty shall be the current warranty provided by the manufacturer of the goods.

MAINTENANCE OF THE REAL CHAIR:

- The best way to clean vinyl upholstery is to use warm soapy water or diluted methylated spirits (mixed with water). Apply a small amount to soft clean fabric, and use small, light circular movements where necessary.
- To keep the soft castors clean, it is a good idea from time to time to check for any grit which may become stuck to the wheels. This could lead to scratching of delicate surfaces.